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Litigation + Business

December 6, 2017

#### VIA ELECTRONIC FILING

Ms. Jocelyn Boyd, Chief Clerk/Administrator Public Service Commission of South Carolina 101 Executive Center Dr., Suite 100 Columbia, SC 29210

RE: Proposed Program Closure - Appliance Recycling Program (ARP)

Docket Number: 2010-41-E

Dear Ms. Boyd:

In accordance with Order No. 2010-146 issued on February 12, 2010 by the South Carolina Public Service Commission ("Commission"), in Docket 2010-41-E, Duke Energy Progress, LLC ("DEP" or the "Company") hereby seeks to end the tariff for the Appliance Recycling Program ("Program"). The purpose of this Program was to promote the removal and responsible disposal of inefficient appliances.

On November 19, 2015 the Company's third-party program administrator went into receivership and abruptly discontinued operations. This resulted in delayed and bounced incentive payments to customers as well as the cancellation of previously scheduled customer appointments to have inefficient equipment picked up. The Company worked through these issues and was able to satisfy all outstanding customer payments and appointment cancellations. Since that time the Company has worked to identify a suitable replacement vendor that has the capability of administering the Program effectively and in an cost-effective manner. At this time the Company has been unable to identify a suitable vendor. In light of these issues and in order to minimize the costs borne by our customers, the Company believes ending the Program at this time is the prudent course of action. DEP provided the proposed Program closure to the South Carolina Office of Regulatory Staff for their review in advance of this filing.

DEP respectfully requests Commission approval of the Company's request to end the tariff for the Appliance Recycling Program which is attached as Exhibit 1.

Yours truly,

Frank R. Ellerbe, III

FRE:tch Enclosure

cc w/enc: Parties of Record (via email)

Duke Energy Progress, LLC (South Carolina Only)

RP-4

EXPERIMENTAL

# RESIDENTIAL SERVICE

### **PURPOSE**

The purpose of this program is to remove operational refrigerators and freezers ("Appliances") from service to reduce electrical energy consumption and to provide environmental benefits through proper recycling. DEP offers its residential customers free pick-up and disposal of Appliances and an incentive of \$50 per Appliance for participation.

APPLIANCE RECYCLING PROGRAM RS-ARP-2B

#### **AVAILABILITY**

The program is available to customers who own Appliances with capacities from 10 to 30 cubic feet, which are plugged-in, demonstrated to be cooling, readily accessible for removal and empty at the time of collection. The Appliance(s) must be located at Customer's residence at the time of pick-up.

## **INCENTIVE PAYMENTS**

Customer shall receive an incentive for qualifying Appliance(s) of \$50 per Appliance, with a limit of two Appliances recycled per account per calendar year. The incentive shall be paid within approximately 6 weeks of pick-up.

#### RESPONSIBILITY OF PARTIES

Customer is responsible for having an authorized adult, age 18 or older, present at the time Appliances are scheduled for pick-up. Customer, or Customer's representative, must sign appropriate Company forms to release ownership of the Appliances to DEP for removal and recycling. Customer is also responsible for ensuring the Appliances are plugged-in, demonstrated to be cooling, readily accessible for removal and empty at the time of collection. Company will remove and recycle Appliances from service.

#### **GENERAL**

Service rendered under this Program is subject to the provisions of the Service Regulations of the Company on file with the state regulatory commission.

Supersedes Program RS-ARP-2A Effective for service rendered on and after August 1, 2015 SCPSC Docket 2015-237-E, Order No. 2015-542

PROGRAM RS-ARP-2B Sheet 1 of 1